

DELL™ PROMANAGE EMAIL MANAGEMENT SERVICES



A comprehensive solution for email and BlackBerry® continuity*, recovery, security, archiving, e-Discovery, and storage management



MANAGING EMAIL IS A NO-WIN PROPOSITION

Email is indisputably the most important business application for most organizations, yet managing email has always been a no-win proposition. Security threats remain pervasive and new rules are changing legal discovery and compliance requirements. Performance issues and storage challenges continue to escalate. Even the shortest service outages are painfully felt by the entire organization.

Dell Email Management Services (EMS) are designed to help eliminate the risks of managing email – downtime, secure archiving, legal search, and security. EMS services share a common architecture, have a centralized control and administration system and use a common data store to help reduce storage and bandwidth costs. Upgrades are automated, maintenance is virtually eliminated and the broadest enterprise requirements for scalability, security and data privacy are met – for any subset of users to organizations of 100,000 or more.

EFFECTIVELY ELIMINATE DOWNTIME AND DATA LOSS

Dell Email Management Services are SaaS-enabled solutions. Designed to effectively eliminate email downtime with automated updates and near-zero maintenance, the service can be up and running in as little as a day and is flexible to meet the changing needs of your organization.

- **Effectively eliminate email downtime and reduce the risk of data loss**
- **Securely archive email with flexible retention and deletion policies**
- **Expedite e-Discovery – search 500+ million messages in seconds**
- **Block spam and viruses**

Millions of people around the world depend on EMS to help eliminate email downtime and data loss, streamline archiving and e-Discovery search, and protect their networks from spam and viruses. Dell EMS can enable you to refocus your resources on what counts the most – your business success.

DELL EMAIL MANAGEMENT SERVICES

DELL EMAIL MANAGEMENT SERVICES – three services that work together or independently to help eliminate the downtime, compliance and financial risks of managing email.

DELL EMS EMAIL CONTINUITY is a stand-by email system that makes primary email outages virtually invisible to end users and helps ensure that your data is never lost – no matter what happens to your infrastructure or staff.

- Help ensure that email is never lost and email system outages are virtually invisible
- Keep Microsoft® Outlook® and BlackBerry* devices running when Exchange is down
- Effectively eliminate email downtime for up to 75% less with EMS when compared to traditional on-premise solutions
- Failover any subset of users by mailbox, server or location
- Easy deployment, near-zero maintenance

DELL EMS EMAIL ARCHIVE is designed to provide near sub-second e-Discovery, flexible policy compliance, comprehensive storage management and seamless end-user access.

- Centrally manage retention policies and legal holds
- Expedite e-Discovery – search 500+ million messages in seconds
- Reduce data stores by as much as 80%
- Intelligently import legacy archives and .pst files
- Start with any number of mailboxes and grow as needed

DELL EMS EMAIL SECURITY helps protect your organization by automatically blocking spam, viruses and unwanted content without the need for constant administration.

- Effectively block spam and viruses with next-generation auto-learning engines
- Automate spam and virus signature updates
- End-user control of personal quarantines and safe/block lists with Microsoft Outlook
- Integrate with directory services to help block false addresses
- Distill multiple addresses into a single end-user digest

ABOUT DELL PROMANAGE SERVICES

Dell ProManage Services simplify the management of your IT environment so you get up and running quickly, with lower deployment costs, fewer hassles, and less time spent on non-strategic tasks.

SIMPLIFY YOUR IT MANAGEMENT AT DELL.COM/modularservices

*BlackBerry continuity is dependent on the availability of the customer's BES server.

Availability varies by country. To learn more, customers and Dell Channel Partners should contact your sales representative for more information.

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